

## Contact Person of Customer Complaints

We at Assetline Finance Limited are committed to provide preferred financial solutions complemented by competitive interest rates, prompt service and convenience to our customers using methodical and efficient processes by a well-trained and competent workforce. However, if you experience a bad or poor service you could make your complaint either in writing or verbally to the following officers.

Mr. Kumara Prasanna

Manger Customer Service Division

No. 120, 120 A, Pannipitiya Road,  
Battaramulla.

Hotline: 0114 700 100

Telephone: 0777 445 461

Fax - 0114-700101/ 0114-700112

Website - [www.assetlinefinance.lk](http://www.assetlinefinance.lk)

Facebook - [assetline.lk](https://www.facebook.com/assetline.lk)

Mr. Anderson Douglas

Executive Customer Service

No. 120, 120 A, Pannipitiya Road,  
Battaramulla.

Hotline: 0114 700 100

Telephone: 0773 643 670

You may obtain the service of the Financial Ombudsman if your disagreement or dispute was not satisfactorily addressed by our staff.

The contact details are as follows:

The Financial Ombudsman

Address : 143/A, Vajira Road, Colombo-05.

Telephone : 0112 595 624

Fax : 0112 295 625

Email : [fosril@sltnet.lk](mailto:fosril@sltnet.lk)

Web : [www.financialombudsman.lk](http://www.financialombudsman.lk)